

Managing Compliance

Enforcing a cell phone policy.

Encouraging employee buy-in for a new cell phone policy comes with clear communication. Once employees understand the crash risk, and the safety protection provided by the policy, the enforcement becomes a more manageable task.

NSCN members found the following methods are being used to manage compliance:

- Honor System
- Reports by others (colleagues, passengers, etc.)
- Parking lot observation
- Driving records/Traffic citations
- In-vehicle monitoring with camera and other technologies
- Technology such as mobile apps that prohibit cell phone use while driving

Tips for Manager:

- Stress the importance of trip planning
- Avoid scheduling conference calls during travel times
- Help employees with time management
- Encourage employees to have a voicemail greeting that informs callers they are driving
- Pull over to take phone calls
- Always provide positive recognition, feedback and affirmations.